

Land Services Monthly Report: December 2016

Customer Service

	Counter	Phone/ Email	Total Contacts	Total Contacts Previous Month	Contacts YTD	Contacts Previous YTD	Customer Surveys	YTD Surveys	YTD Cust. Service Scores
Environmental	40	280	320	1,071	12,911	23568	1	421	96.4%
Assessing	119	586	705	1,985	6,678	10285	10	579	92.1%
Customer Service	228	917	1,145	1,165	24,882	10,277	2	153	96.1%
Other/Not Specified	13	46	59	194	1,685	7334	0	0	0.0%
Land Services Total	400	1829	2,229	4,415	46,156	51464	13	1153	94.86%

Land Use

	Current	Previous Month	2016 YTD	2015 YTD	% Change					
Permits	12	50	921	980	-6.0%	2015 % Passing				
Permit Turnaround (Days)	3	3	3	3	0.0%					
Septic Designs Submitted	8	3	357	344	3.8%					
Septic Compliance Inspections	62	60	907	931	-2.6%					
Septic Installs										
New	12	49	215	176	22.2%					
Upgrades	4	10	60	110	-45.5%					
Total	16	59	275	286	-3.8%					
Land Use Complaints/Actions	Current	Previous Month	Open	Closed	% Closure	2016 YTD	2015 YTD	% Change		
	8	8	14	72	84.00%	86	110	-21.8%		

Stormwater Plans*	Total Plans Req'd	Implemented	% Implemented	Remaining Plans	lbs of Phosph. Reduced
2014 Plans	76	76	100.00%	0	19
2015 Plans	110	76	69.09%	34	19
2016 Plans	70	8	11.43%	62	2
Totals	256	160	62.50%	0	40

* All stormwater permits have a two year window to be implemented.

Forestry

	Current	2016 YTD	2015 YTD	2016 Goal	% of Goal
Regeneration Survey Acres	110	515	979	950	54.2%
Forest Inventory Acres	504	606	2359	2000	30.3%
Firewood Permits	1	57	91		
	Current	2016 YTD	2015 YTD	2016 Goal	% of Goal
Timber Acres Cruised (Oct to Oct Year)	109	500	575	1410	35.5%

Land Sales

	Current	2016 YTD	2015 YTD	% Change	YTD \$ Amt.	Previous YTD	% Change	
TF Parcels Sold	44	250	95	163.2%	\$478,233.50	\$326,289.00	46.6%	
	Auct. YTD	Previous YTD	Direct YTD	Previous YTD	Contract YTD	Previous YTD	OTC YTD	Previous YTD
TF Parcels Sold Continued	31	25	127	17	51	26	41	27

Recreation

	Current	Previous Month	2016 YTD	2015 YTD	% Change
Park/Public Access Visits	0	6	214	231	-7.36%
Non Motorized Trail Visits	4	12	42	73	-42.47%
Motorized Trail Visits	0	0	1	14	-92.86%

Property Assessment

	Current	2016 YTD	2015 YTD	% Change
Quintile Inspections	49	13,236	10007	32.3%
Permit Reviews	290	619	1221	-49.3%
Review Inspections/Callbacks	396	1781	1747	1.9%
Mileage	1806	24,353	32,196	-24.4%
Certificates of Real Estate Value Received	281	3053	2829	7.9%
Homesteads Applications Received	220	1568	1423	10.2%

Land Records

Documents Recorded	Current	2016 YTD	2015 YTD	% Change
Traditional	1,377	13,551	14,734	-8.0%
eRecordings	770	6,089	4,477	36.0%
Total	2,147	19,640	19,211	2.2%
Most Recorded Documents				
Mortgage	417	3512	3,478	1.0%
Satisfaction of Mortgage	371	2,976	3,273	-9.1%
Warranty Deed	284	2,802	2,620	6.9%
Quit Claim Deed	137	1,366	1,337	2.2%
Modification of Mortgage	65	238	311	-23.5%
Average Document Cycle Time (Days)				
Traditional	8.3	TBD	8.2	TBD
eRecordings	2.3	TBD	1.8	TBD
Total	5.1	TBD	5.0	TBD